भारत सरकार Government of India
वित्त मंत्रालय Ministry of Finance
राजस्व विभाग Department of Revenue
मुख्य आयुक्त सीमा शुल्क (निवारक) का कार्यालय
Office of the Chief Commissioner of Customs (Preventive)
नंबर: 1, विलियम्स रोड, छावनी, तिरुचिरापल्ली, तमिलनाडु, पिनकोड-620001
No:1, Williams Road, Cantonment, Tiruchirappalli, Tamilnadu, Pincode-620001
Phone No: 0431-2417466 Fax: 0431-2416155 Email: ccuprev-custrichy@nic.in
Website: https://trichycustomszone.gov.in

File No.CCCO/TECH/TGRV/CCFC/2/2021 Date: -22-09-2026

MINUTES OF THE REGULAR CCFC AND SPECIAL WEEKLY CCFC MEETING HELD ON 17.09.2026 at 11.30 Hrs.

Meeting of the Customs Clearance Facilitation Committee (CCFC) was held on 17.09.2026 at 11:30 hrs. at the Conference Hall, Tiruchirappalli Customs (Preventive) Zone, Trichy in hybrid mode, for the convenience of the trade, under the Chairmanship of Shri.P.V.N.Suresh Babu, Chief Commissioner of Customs, Tiruchirappalli (Preventive) Zone.

2. The CCFC meeting was attended by the Officers of the Office of the Chief Commissioner of Customs, Tiruchirappalli (Preventive) Zone, Officers of Trichy Customs (Preventive) Commissionerate and Tuticorin Customs Commissionerate and other members/stake holders falling under the Jurisdiction of the Zone. The details of the same are attached vide Annexure-A.

3. Shri. Umesh Rathod, Joint Commissioner, CCO, Tiruchirappalli welcomed all the attendees.

4. The Chief Commissioner in his opening remarks observed that most of the techincal glitches faced recently by trade are primarily attributable to ongoing system and policy transitions—such as SCMTR onboarding and ICEGATE system updates—rather than manual operational bottlenecks. He further stated that these are temporary difficulties faced by the trade community and assured participants that local officers and DG Systems teams are actively working toward resolution.

5. It was further announced that the PTFC meeting originally scheduled at 11:00 AM by the Tiruchirappalli Customs Commissionerate was merged into this CCFC session, thereby enabling participants to address all grievances in a unified forum.

6. The following points put forth by the trade were taken up for discussion.

POINTS RAISED BY TUTICORIN CUSTOMS BROKERS ASSOCIATION

i). Discussion on 100% Non-Intrusive Scanning at Tuticorin Port

The Tuticorin Customs Brokers Association raised concerns regarding the implementation of 100% non-intrusive scanning at Tuticorin port. At present, the port has only one scanner with a daily capacity of approximately 400 containers, which is insufficient to handle the daily volume of 800–900 containers, particularly with scanning selection rates increasing by nearly 50%.

The association requested:

- Additional scanning machinery
- Dedicated entry and exit lanes to ease congestion
- 24/7 scanning operations
- Deployment of experienced scanning division officers
- A clear SOP for power outages or machine breakdowns

It was further highlighted that even the imports by government enterprises (e.g., nuclear and thermal power plants) and AEO T3 accredited clients are subject to 100% scanning and subsequent physical examination.

Reply: -In response, the Chairman explained that 100% non-intrusive scanning is a CBIC policy initiative aimed at minimizing physical container examinations. He stated that containers selected by NCTC would undergo scanning only, without further inspection. He invited the trade association to provide suggestions for optimizing traffic management, SOPs, and operational processes and the administration has already taken up the requirement for additional scanners with port authorities, though provision will take time. The Principal Commissioner, CH Tuticorin, informed that a dedicated port-level committee comprising Port Authorities, Terminal Operators, and Customs officials has been constituted and held its first meeting to streamline container flow. Regarding AEO entities, the trade association was requested to submit a detailed list of affected clients and commodity types so that Customs may review selection patterns with NCTC and escalate the matter to higher authorities, if necessary.

(Action:- Custom House, Tuticorin Commissionerate)

ii). Discussion on Technical Glitches in ICEGATE

a) Q-Type Errors Since 01.07.2026, many Shipping Bills have remained in the EGM

Error Queue with error code "Q" after stuffing reports were entered by custodians. This has adversely affected timely processing of export incentives.

Reply: -The Chairman noted that this issue arose due to SCMTR transition. Tuticorin Commissionerate has already resolved errors for over 7,000 Shipping Bills, with efforts ongoing for the remaining. Shri Jai Aravind, Joint Commissioner, Custom House, Tuticorin observed that DG Systems has been apprised, and trade was advised to strengthen their software compatibility with ICEGATE.

b) C-Type Errors (EGM/IGM mismatches) Data mismatches between EGMs filed at ICD/CFS and those filed at Gateway ports by liners have resulted in delays in processing export benefits.

Reply: -The Chairman clarified that such errors must be rectified at the Gateway port. The Joint Commissioner, Shri Jai Aravind, observed that trade often delays reporting these issues, leading to accumulation. He advised that concerned CFS/ICD or CHA should approach the Customs Section with relevant Shipping Bills, CODEX Gate Pass, and Master Bill of Lading for verification and rectification. The Principal Commissioner noted that liners/custodians are introducing new software 'SCM PRO,' which is expected to eliminate such errors.

c) IGM Data Mismatches Delays in filing IGMs have led to non-filing of Bills of Entry and non-generation of scanning lists, causing storage charges.

Reply: -The Principal Commissioner stated that such issues are being addressed and assured that storage charges would be discussed with liners/custodians in upcoming PTFC meetings.

d) Incentive Credit Delays (DBK/RODTEP/ROSCTL) - Errors in ICEGATE have resulted in scroll rejections and delays in crediting incentives.

Reply: -The Chairman advised CHAs to approach Tuticorin Customs with specific details for rectification.

(Action:- Custom House, Tuticorin Commissionerate)

7. After deliberation on the agenda items, Shri Umesh Rathod, Joint Commissioner, CCO (P), Trichy, invited the participants to bring forth any other issues or matters requiring discussion. Shri Karthikeyan of Tirupur Exporters Association (TEA) requested that lists of IGST refund/EGM errors be displayed on the Tiruchirappalli Customs Zone website periodically, for which the Chairman assured that the matter would be examined.

8. The meeting ended with a vote of thanks to the chair and all participants.

Digitally signed by
Umesh Rathod
Date: 22-09-2026
18:20:47

UMESH RATHOD

JOINT COMMISSIONER

Copy submitted to:
The Joint Secretary (Customs), CBIC, North Block, New Delhi.

Copy to:
1.All the Stakeholders through Zonal Website.
2.The Superintendent (EDI), CC(P) Zone, Tiruchirappalli.
(With a request to upload the Minutes of the Meeting in the Tiruchirappalli Preventive Zone Website).

ANNEXURE-A

Details of Officers

WEEKLY SPECIAL CCFC MEETING HELD ON 17.09.2026 at 11.30 Hrs

Sl. No.	Name of the officer	Designation
1.	Shri. Devendra V. Nagvenkar	Pr. Commissioner, Customs House Tuticorin.
2.	Shri. Bharat Prakash	Commissioner of Customs(P), Tiruchirappalli.
3.	Shri. Vijaya Krishna Velan	Additional Commissioner, Tiruchirappalli Customs(P) Commissionerate
4.	Smt. T Usha Devi	Additional Commissioner, Tuticorin Customs
5.	Shri. Umesh Rathod	Joint Commissioner, CCO Tiruchirappalli
6.	Shri. B. Vinayak	Joint Commissioner, Tuticorin Customs
7.	Shri. G. Jai Arvind	Joint Commissioner, Tuticorin Customs
8.	Shri. G.V Pandiyaraj	Joint Commissioner, Tiruchirappalli Customs(P) Commissionerate
9.	Shri. Bhoopanand Sharma	AD NCTC
10.	Assistant Director, DGTS CZU	
11.	Shri. L. M. Kalaiarasan	Deputy Commissioner, Tuticorin Customs
12.	Shri. P Kathirvel	Deputy Commissioner, Tuticorin Customs
13.	Smt. Ramamani G	Assistant Commissioner, CCO Tiruchirappalli
14.	Shri Joseph Israel	Assistant Commissioner, Tuticorin Customs
15.	Shri Ravi Kumar T	Assistant Commissioner, Tuticorin Customs
16.	Shri Sunil Kumar S	Assistant Commissioner, Tuticorin Customs
17.	Shri. Sivabalan M	Assistant Commissioner, Cuddalore Division, Trichy Customs
18.	Shri. RajeshKanna	Superintendent, CCO(P), Tiruchirappalli
19.	Shri. Dilip Kumar	Superintendent, Tuticorin Customs
20.	Shri. Sonu Kumar	Inspector, CCO(P), Tiruchirappalli
21.	Shri. Manoj Kumar	Superintendent, Tiruchirappalli Customs(P) Commissionerate
22.	Shri. Jai Prakash Meena	Superintendent, Tiruchirappalli Customs(P) Commissionerate
23.	Shri. Sumit Kumar	Inspector, Tiruchirappalli Customs(P) Commissionerate
24.	Shri. Arun Kumar	Inspector, Tiruchirappalli Customs(P) Commissionerate
25	EDI Section Custom House, Tuticorin	

Details of stakeholders and representative Trade associations

WEEKLY SPECIAL CCFC MEETING HELD ON 17.09.2026 at 11.30 Hrs

Sl No.	Name of Nominated Members (Mr/Mrs/Shri)	Name of the Organization
1	Biju Ismail	CRCL, Tuticorin
2	E M Arun	DBGT, Tuticorin
3	J. David Raja	TCFSA, Tuticorin
4	J Pinto Villavarayar	Secretary, TCBA
5	A. S Ramasamy	Tuticorin Customs Brokers Association
6	Cecil Machado	President TCBA
7	Dileep Abraham	CHAASAAC Coimbatore
8	Dhanasekaran	
9	Dillibabu Sattava	
10	Representative of ICD Hosur	
11	John Ponraj	St. John ICD
12	Karthikeyan	TEA
13	Representative of PROMPT CFS	
14	Krishna Kumar	
15	S. Vijayakumar	
16	Sankar	TEA
17	Representative of CHOLA CFS	
18	Tuticorin CFS Association	
19	Representative of SANS CFS	
20	Shri. Manikandan J	
21	Shri. Senthil Kumar	
22	Shri. Syed Ali Freedom Shipping	
23	Reprenstative of Port Authority Puducherry	
24	Shri. Navaneedha	
25	Shri. Anil(SWIFT)	
26	Representative of AMBUR CFS	
27	Representative of AGM(Cargo), AAI Trichy	
28	Shri. C Karthikeya Prabu	