भारत सरकार Government of India
वित्त मंत्रालय Ministry of Finance
राजस्व विभाग Department of Revenue
मुख्य आयुक्त सीमा शुल्क (निवारक) का कार्यालय
Office of the Chief Commissioner of Customs (Preventive)
नंबर: 1, विलियम्स रोड, छावनी, तिरुचिरापल्ली, तमिलनाडु, पिनकोड-620001
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File No.CCCO/TECH/TGRV/CCFC/1/2026-TECH Date: -28-09-2026

MINUTES OF THE SPECIAL WEEKLY CCFC MEETING HELD ON 24.09.2026 at 15.30 Hrs.

Based on the Board's instructions, a special weekly CCFC Meeting to review Import-Export related issues in view of the prevailing global situation (Gulf Crisis) and SCMTR weekly outreach programme to sensitize all stake holders about the provisions of the smooth implementation of SCMTR, 2018 was conducted on 24.09.2026 at 15:30 hrs. at the Conference Hall, Tiruchirappalli Customs (Preventive) Zone, Trichy in hybrid mode for the convenience of the trade, under the Chairmanship of Shri P.V.N Suresh Babu, Chief Commissioner of Customs, Tiruchirappalli (Preventive) zone.

2. The CCFC meeting was attended by the representatives of the Office of the Chief Commissioner of Customs, Tiruchirappalli (Preventive) Zone, Trichy Customs (Preventive) Commissionerate and Tuticorin Customs House Commissionerate and other members/stake holders falling under the Jurisdiction of the Zone. The details of the same are attached vide Annexure-A.

3. Shri. Umesh Rathod, Joint Commissioner, CCO, Tiruchirappalli welcomed all the attendees.

4. The following points put forth by the trade were taken up for discussion: -

A. Issue Raised by: M/s Pravin Subramaniam, Table Egg Exporter, Namakkal

Relief Claim – Non-cooperation by Shipping Lines: An exporter of table eggs to Gulf countries reported difficulties in obtaining documents from the shipping lines, Navio and Entrust, required for filing a Government relief claim towards additional freight incurred due to the Gulf conflict. Despite repeated requests, the required documents had not been furnished, while the claim submission deadline of 30.09.2026 was approaching.

Reply: The Chairperson noted the issue of non-cooperation by shipping lines and advised

the exporter to submit all relevant details to the Tuticorin Customs Commissionerate. The Pr. Commissioner of Customs, Tuticorin, stated that necessary support would be extended to facilitate the exporter community upon receipt of specific details/documents.

B. Issue Raised by: Mr. Karthikeyan, Logistics Representative TEA Tiruppur

SCMTR Implementation Challenges in Chennai and Rectification Mechanism: The processing of import containers documents under SCMTR in the Chennai Commissionerate faced severe system delays and technical issues commencing from 13–14 September. The issues continued to remain unresolved even after ten days. It was requested that further implementation be deferred until the system is stabilized and clear mechanisms for the identification and rectification of errors are established.

Reply: The Chairperson noted that the issue had been discussed in the Member Customs meeting held on 23.09.2026. More than 5,000–6,000 errors had reportedly been encountered. The Member (Customs) had directed DG Systems to compile a comprehensive list of the common error types and issue instructions for resolution of such errors at the local level. The Chairperson further informed that detailed guidance and error-handling procedures were expected to be issued in the coming days.

C. Issue Raised by: Shri Sudhakar, Tuticorin SICAL CFS

Error Code "LCB04" – "LCB04 – Location is Invalid" errors were reported while processing Customs EDI transactions involving location/Customs station codes, despite repeated support tickets. It was further stated that similar issues were being faced at Chennai.

Reply: The Pr. Commissioner of Customs, Custom House, Tuticorin, informed that the issue had been escalated to ADG (Systems), Shri Ananthakrishnan. The Chairperson noted the assurance of ADG (Systems) that a system resolution for the 'LCB04 – Location is Invalid' error would be resolved within one to two days.

D. Issue Raised by: Shri Vinesh Raja, Act link Logistics

Waiver of Detention, Ground Rent and Demurrage Charges due to SCMTR System Delays: The representative referred to an order/circular issued by Chennai Customs providing for waiver of detention, ground rent and demurrage charges arising from delays attributable to SCMTR system issues, for the period from 06.09.2026 to 30.09.2026. It was requested that a similar communication be issued by Tiruchirappalli Customs (P) Zone to custodians, terminal operators, port authorities and shipping lines, so that trade is not burdened with such charges for delays attributable to system-related issues.

Reply: The Chairperson requested that a copy of the Chennai Customs order be furnished for examination of its legal basis, scope and applicability. The Pr. Commissioner of Tuticorin Customs stated that the matter would be examined in consultation with the concerned officers of Chennai Customs and appropriate action would be taken.

5. The meeting ended with a vote of thanks to the chair and all participants.

Digitally signed by
Umesh Rathod
Date: 28-09-2026
17:47:35

UMESH RATHOD
JOINT COMMISSIONER

Copy Submitted to:

The Joint Secretary (Customs), CBIC, North Block, New Delhi.

Copy to:

1.All the Stakeholders through Zonal Website.

2.The Superintendent (EDI), CC(P) Zone, Tiruchirappalli.

(With a request to upload the Minutes of the Meeting in the Tiruchirappalli Preventive Zone Website).

ANNEXURE-A

Details of Officers

WEEKLY SPECIAL CCFC MEETING HELD ON 24.09.2026 at 15.30 Hrs

Sl. No.	Name of the officer (Shri/Smt/Mr)	Designation
1.	Devendra V. Nagvenkar	Pr. Commissioner of Custom, Custom House, Tuticorin
2.	Vijaya Krishna Velan	Additional Commissioner, Tiruchirappalli Customs(P) Commissionerate
3.	T Usha Devi	Additional Commissioner, Tuticorin Customs
4.	Umesh Rathod	Joint Commissioner, CCO Tiruchirappalli
5.	B. Vinayak	Joint Commissioner, Tuticorin Customs
6.	G. Jai Arvind	Joint Commissioner, Tuticorin Customs
7.	Pandiyaraj G. V	Joint Commissioner, Tiruchirappalli Customs(P) Commissionerate
8.	L. M. Kalaiarasan	Deputy Commissioner, Tuticorin Customs
9.	P Kathirvel	Deputy Commissioner, Tuticorin Customs
10.	C. Thirumalai Muthu	Assistant Commissioner, CCO Tiruchirappalli
11.	Joseph Israel	Assistant Commissioner, Tuticorin Customs
12.	Ravi Kumar T	Assistant Commissioner, Tuticorin Customs
13	Sunil Kumar S	Assistant Commissioner, Tuticorin Customs
14.	RajeshKanna	Superintendent, CCO(P), Tiruchirappalli
15.	Dilip Kumar	Superintendent, Tuticorin Customs
16.	Rakesh Yadav	Superintendent, Tiruchirappalli Customs(P) Commissionerate
17.	Sumit Kumar	Inspector, Tiruchirappalli Customs(P) Commissionerate
18.	Sonu Kumar	Inspector, CCO(P), Tiruchirappalli
19.	EDI Section Custom House, Tuticorin	

Details of stakeholders and representative Trade associations

WEEKLY SPECIAL CCFC MEETING HELD ON 24.09.2026 at 15.30 Hrs

Sl No.	Name of Nominated Members (Mr/Mrs/Shri)	Name of the Organization
1	Biju Ismail	CRCL, Tuticorin
2	E M Arun	DBGT, Tuticorin
3	J. David Raja	TCFSA, Tuticorin
4	Representative of AEPC Tiruppur	
5	Annamali SICAL IT	
6	Representative of CFS Ambur	
7	Representative of PROMPT CFS	
8	Karthikeyam M	TEA Representative
9	S Vijayakumar	
10	Kumar Devraj	SICAL CFS
11	Representative of Tuticorin CFS Association	
12	V. Minesh Raja	TCBA