

MINISTRY OF FINANCE :: DEPARTMENT OF REVENUE OFFICE OF THE COMMISSIONER OF CUSTOMS No. 1, WILLIAMS ROAD, TIRUCHIRAPALLI — 620 001. Tel / Fax: 0431-2418819:: E-mail: cuspoltry@gmail.com

PUBLIC NOTICE NO. 06 /2016

Sub: Effective Utilization of Twitter Handle for Taxpayer Service - Reg.

Attention to all Importers / Exporters / Clearing Agents and Trading Public is invited to above subject.

- 2. It is informed that the twitter account "custrichy_tweet" which has been created by Trichy Customs Preventive Zone, will be operational from 1st April, 2016 in order to encourage the use of social media for greater interaction with the trade/public just like E helplines wherein queries/grievances etc. in respect of local issues/problems will be entertained.
- 3. It may also be noted that the queries on <u>policy/assessment matters will not be</u> entertained in this account. Such matters may be taken up through CPGRAMS.
- 4. Difficulty faced in this regard, if any, may be brought to the notice of this office.

(K.C. JOHNY) COMMISSIONER

C.No. VIII/09/01/2016 - Cus.Pol Customs Policy Section, Tiruchirapalli.

Dated: 30.03.2016

To

- 1. As per Mailing List
- 2. Commissionerate website
- 3. Notice Board, Trichy.

Copy submitted to: The Chief Commissioner of Customs (Prev.), Trichy.