

	भारत सरकार, वित्त मंत्रालय, राजस्व विभाग GOVERNMENT OF INDIA, MINISTRY OF FINANCE, DEPARTMENT OF REVENUE सीमा शुल्क आयुक्त (निवारक) का कार्यालय, OFFICE OF THE COMMISSIONER OF CUSTOMS (PREVENTIVE) नंबर 1, विलियम्स रोड, कैंटोनमेंट, तिरुचिरापल्ली- 620 001 NO.1, WILLIAMS ROAD, CANTONMENT, TIRUCHIRAPPALLI- 620 001 Phone No.0431-2410672 e-mail: commrprev-custrichy@nic.in	 स्वच्छ भारत एक कदम स्वच्छता की ओर
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File No.: GEN/951/2026-POL-O/o COMMR-CUS-PREV-TRY

19-03-2026

TRADE NOTICE No. 05/2026

Sub: Setting up of Trade Facilitation Centre at PRO Unit, O/o The Commissioner of Customs, Ground Floor, No. 1, Williams Road, Cantonment, Trichy, Tamil Nadu – 620001.

Attention of all Importers, Exporters, Customs Brokers, Trade Bodies, and other Stakeholders is invited to the establishment of **Trade Facilitation Centre (TFC)** in the jurisdiction of Customs (Preventive) Commissionerate, Tiruchirappalli.

2. In order to enhance transparency, improve ease of doing business, and provide timely assistance to members of the trade and keeping in view the difficulties/grievances/queries received from the trade and stakeholders, it has been decided to operationalize a **Trade Facilitation Centre (TFC)** at PRO Unit, O/o The Commissioner of Customs, Ground Floor, No. 1, Williams Road, Cantonment, Trichy, Tamil Nadu – 620001. The TFC will remain functional on all working days during regular office hours.

3. The TFC shall serve as a single window interface for grievances, queries, expeditious resolution of Customs clearance issues of the respective stakeholders. The TFC shall also serve as a link between the stakeholders and the Customs Officers/department.

4. Any queries/grievances/requests/clarifications pertaining to assessment, examination, refunds, drawback, or any other Customs procedures may be submitted to the TFC in person or through email (commrprevtry-policy@gov.in). The TFC shall provide guidance in obtaining permissions with respect to various Customs incentive schemes like the MOOWR Scheme, Self Sealing Permissions, AEO Applications, etc.

5. Trade and industry are requested to make full use of the Trade Facilitation Centre for smooth and efficient Customs clearance and to bring any systemic issues to notice for prompt resolution.

6. Hindi version follows.

BHARAT PRAKASH
COMMISSIONER

To,

All Importers / Exporters / Trade Associations / CHAs .

Copy submitted to:

The Chief Commissioner, Customs (Prev.) Zone Trichy - with a request to direct concerned officers to post it in the Zonal website.

Copy to:

1. All Customs Divisions under this Commissionerate for circulation among trade/stakeholders.
2. Notice Board.
3. EDI Section for upload in Website.
4. Hindi Cell