

GOVERNMENT OF INDIA

MINISTRY OF FINANCE, DEPARTMENT OF REVENUE

DIRECTORATE GENERAL OF SYSTEMS AND DATA MANAGEMENT

CUSTOMS AND CENTRAL EXCISE

4<sup>TH</sup> AND 5<sup>TH</sup> FLOOR, HOTEL SAMRAT

NEW DELHI.

F.No. IV (26)43/2003-Systems/Part 1

E-Tender No.01/2015 dated 18-05-2015

## Request for Proposal (RFP) for running Service Centers at Customs EDI sites

The President of India acting through the Director General of Systems and Data Management, Customs & Central Excise, invites proposals under two bid system from the interested bidders for selection of Service Provider for continued running, maintenance and operation of Service Centres at specified Customs EDI sites for an initial period of 2 years from the effective date of the contract which may be extended by mutual consent. Tentative effective date is 1st July 2015.

- 2. The Complete RFP document containing the scope of work, list of Customs EDI sites and other information on Service Centre and EDI are available on <a href="http://eprocure.gov.in/eprocure/app">http://eprocure.gov.in/eprocure/app</a> and our website <a href="http://eprocure.gov.in/eprocure/app">www.cbec.gov.in</a> and can be downloaded free of cost.
- 3. A pre-bid conference will be held and prospective bidders may submit their queries on the RFP through the e-procurement portal at <a href="http://eprocure.gov.in/eprocure/app/">http://eprocure.gov.in/eprocure/app/</a> and may attend conference as per the date and time indicated in the RFP document.
- 4. Interested bidders / Service Providers / reputed firms providing IT manpower services on all India basis may submit their bids in the prescribed format with all the necessary documents online with digital signature at <a href="http://eprocure.gov.in/eprocure/app">http://eprocure.gov.in/eprocure/app</a> on or before 10th June 2015 by 1200 hours. The original EMD for Rs.10 lakhs in the form of Bank Guarantee and the original Integrity Pact duly signed as required in the tender are to be submitted in a sealed cover on 08-06-2015 along with the covering letter duly signed by an authorized signatory to: Joint Director (ICES), Directorate General of Systems and Data Management, Room No. 501, 5th Floor, Hotel Samrat, Chanakyapuri, New Delhi 110021.

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Notice Boards (Both A & B Wings)
CH, TTN.